

## Appian for Financial Services and Insurance

### PENSION OPERATIONS STRUCTURED SETTLEMENTS

- Automate and streamline processes
- Easily onboard new customers
- Reduce errors from re-keying information
- Increase staff productivity

Structured settlements – from quote, to underwriting, to administration – has historically been a paper – based, manual process, with stakeholders using disparate systems and no single view into the process.

On-boarding is multi-step and complex, including medical underwriting and to determine lifetime benefits, with specialized consultants facilitating the settlement process and negotiating the plan structure. There are also tax and compliance issues to consider, so audibility and reporting are important considerations.

*How can pension providers speed processing, ensure accurate data capture, and improve service levels?*

#### MEET THE CHALLENGE

With a complete view into the entire process, the Appian low-code platform facilitates more efficient management of structured settlements, enabling providers to increase the capacity and accuracy in the number of cases processed.

With Appian, pension providers can:

- Seamlessly integrate with other systems, giving business users a complete view into the progress of each case
- Enable transparency to ensure timelines and protocol are being followed
- Ensure accurate data capture through integration with core systems and databases
- Generate a wide range of customizable reports to monitor activity



## Pension Operations Structured Settlements

### FOCUS

Transform your business processes to become a connected company in the digital world.

- Eliminate back-office inefficiencies with rapid digital innovation
- Converge all relevant data into a single view to improve and speed decision-making
- Improve the customer experience to increase customer loyalty

### TAKE CONTROL

With Appian, you can quickly build, deploy and scale Financial Services and Insurance (FS&I) customer operations solutions, including:

- Pension Scheme Changes and Asset Transition
- Pension Servicing and Administration
- Contact Center Automation
- Customer Self-Service

### PREPARE FOR THE FUTURE

The digital world is faster, smarter, and more connected, and FS&I companies need a platform to adapt to the new pace of change.

It takes speed and power to deliver transformational solutions. The Appian low-code application platform provides both, while leveraging your legacy IT investments.

With Appian, organizations can build web and mobile apps faster, run them on-premises or in the cloud, and manage complex processes end-to-end, without limitations.

### LEADING ORGANIZATIONS TRUST APPIAN:



## Appian

Appian provides a leading low-code software development platform that enables Financial Services and Insurance Institutions to rapidly develop powerful and unique applications. The applications created on Appian's platform help companies drive digital transformation and enables competitive differentiation.

For more information, visit [www.appian.com](http://www.appian.com)