Appian

Helping Higher Education Fast-Track Digital Transformation

> Simplify and automate students' university interactions with mobile applications

> Transform business administrations for faculty and staff

> Build applications that standardise forms and reduce paper across the university

> Streamline operations with intelligent automation

Simplify IT so You Can Focus on the Mission of Education

Universities face unprecedented pressure to transform business operations. Attracting students, retaining them, and preparing them for modern life starts with providing easy-to-use technologies to make them successful on their educational journeys.

Automating the business processes that connect students, faculty and staff is essential to increase efficiency and effectiveness. Getting better visibility into business data is needed for faster and better decision making.

For most universities, the current IT systems in place are inadequate to support meaningful transformation. They are composed of disparate applications that don't share data, paper forms that slow down processing, and manual work-arounds to overcome system limitations. This status quo cannot meet evolving expectations:

- **Students** expect their university to be modern, flexible and easily accessible, while automatically addressing enquiries
- **Academics** expect to focus on research and teaching without the burden of day-to-day administration
- **Professional Staff** expect the ability to take fast, informed action for the good of the university
- **University Leadership** expects visibility into performance data to drive strategic decisions

Meeting these expectations means creating new software applications. These applications need to unify disparate data, manage business processes, leverage emerging technologies like artificial intelligence (AI) and robotic process automation (RPA), and deliver full-featured mobility.

University IT department resources are already stretched thin. Traditional app development is expensive and takes a long time.

Appian simplifies application development — and accelerates it by as much as 20X — so IT and the business can focus on innovation in the mission of education.

ONE PLATFORM — UNLIMITED POSSIBILITIES

Appian can be used to write new apps from scratch, or to connect and enhance legacy applications already in place. You don't have to migrate any data to use Appian, and we play well with your existing systems.

Our platform features:

- 20X faster Low-Code development
- Unlimited power through industrial-strength BPM
- Native AI and no-code integration to public cloud cognitive services
- RPA for comprehensive enterprise automation

- Dynamic Case Management
- The end of data silos through unified Records
- Proven reliable and secure cloud architecture
- Write once run everywhere: anywhere, anytime, any device access

Appian can handle any scenario — from straight-through processing to collaborative dynamic case management.

FOCUS ON STUDENTS

With Appian, your university can transform the student journey:

- Accelerate response times
- Manage cases and feedback
- Be more accessible
- Increase access to information
- Enhance each student interaction
- Provide faster notifications
- Align with mobile expectations
- Improve communications
- Recruit qualified candidates
- Crush bureaucracy

FOCUS ON ACADEMICS

With Appian, academics can:

- Increase focus on academia
- Reduce administrative burden
- Automate non-academic tasks
- Instantly access right information
- Eliminate repetitive tasks
- Stop searching for data
- Track progress with a click
- Reduce reliance on paper
- Stay more engaged
- Expand visibility
- Mentor more effectively
- Crush bureaucracy

FOCUS ON PROFESSIONAL STAFF

With Appian, you'll empower professional staff to take fast, informed action:

- Increase productivity
- Streamline operations
- Access information immediately
- Make more informed decisions
- Promote collaboration
- Speed processing
- Reduce reliance on paper
- Automate manual processes
- Reduce errors
- Optimise procurement
- Boost engagement levels
- Crush bureaucracy

UNIVERSITY OF WOLLONGONG AUSTRALIA

"With the support of Appian, we are now able to offer inbound international students one simple online platform in which they can quickly apply for and fully manage their study abroad or exchange program"

– FIONA RANKIN, CIO, UNIVERSITY OF WOLLONGONG

Appian

Appian provides a software development platform that combines intelligent automation and low-code development to rapidly deliver powerful business applications. Many of the world's largest organisations use Appian applications to improve customer experience, achieve operational excellence, and simplify global risk and compliance.

For more information, visit www.appian.com