

Appian for Healthcare Providers

BILLING MANAGEMENT AND CLAIMS STATUS AUTOMATION

- > Automate claims inquiries
- > Drive efficiency while reducing errors and redundancy
- > Strengthen financial security through faster payments
- > Improve patient customer service

Healthcare organizations typically use their Electronic Medical Records' (EMRs') revenue cycle management modules for billing management, often with a certain degree of ease. However, challenges arise when organizations operate with multiple EMRs, billing offices, follow-up teams, and other moving parts. Considering the manual tasks required for conducting inquiries into each payer's claims statuses—along with verifying millions of CPT and ICD-10 codes—this process is filled with inefficiency and redundancy.

MEET THE CHALLENGE

Appian's development platform alleviates redundancy and inefficiency by automating billing management. Fueled by Robotic Process Automation (RPA), the platform automatically requests and kicks off follow-up from insurance companies when a claim status becomes pending or denied, rather than waiting for a staff member to get in touch.

Through streamlined billing management Appian helps healthcare providers more quickly identify any issues preventing an insurance company from paying a claim along with determining any patient responsibility as well.

A FASTER WAY TO PAY

Use Appian to:

- Automate claims processes to reduce human error
- Seamlessly communicate with payers for faster issue resolution
- Engage with patients in a timely, transparent manner, and improve customer service



FOCUS

Healthcare organizations use Appian to triage claims status issues in real-time.

- Eliminate redundancy and drive efficiency through automation
- Strengthen financial security with faster payment processes
- Free follow-up team members for higher-value work

TAKE CONTROL

Using Appian, you can quickly build, deploy, and scale financial operations initiatives with enterprise solutions for:

- Inbound Document Management
- Invoice Approvals Tracking
- Real Estate and Lease Management
- Contractual A/R and A/P Management

PREPARE FOR THE FUTURE

The future of healthcare depends upon the ability to quickly adapt and provide quality and convenience for providers, payers, and most importantly, patients.

It takes speed and power to deliver transformational healthcare solutions. The Appian low-code application platform provides both.

With Appian, organizations can build web and mobile apps faster, run them on a HIPAA-compliant cloud, and manage complex processes, end-to-end, without limitations.

HEALTHCARE ORGANIZATIONS TRUST APPIAN:



Appian

Appian provides a leading low-code software development platform that enables organizations to rapidly develop powerful and unique applications. The applications created on Appian's platform help companies drive digital transformation and competitive differentiation.

For more information, visit www.appian.com