Protect Your Patients and Your Workforce

The COVID-19 pandemic has brought about new challenges to US healthcare organizations not seen since digital technologies have become their main source of data, both for patient care and communication, and workforce management, as well.

Organizations need to fast track the coordination of care, oftentimes in a virtual environment rather than in a traditional face-to-face situation, with the goal of keeping patients and employees healthy and reducing virus spread. Alongside this mandate comes the care, triage, and release of those who are being treated for COVID-19, in addition to serving patients who have other necessary medical needs during this time.

Weaved into all of this is the care for and attention to healthcare employees to ensure their safety so they can continue to serve their essential duties.

A Unified Platform during Rapid Change

Appian's low-code automation platform can unify healthcare organizations data so that organizations can coordinate care and accelerate the proper patient treatment. Using Appian, organizations can then merge this information to ensure employee health and safety, as well. Whether it's relaying the task to get a facility sanitized quickly, instituting employee health checks for those potentially exposed to the virus, or tracking the supply of personal protective equipment (PPE) in stock, Appian makes adapting to these rapidly changing factors easier.

Appian can also integrate with the legacy systems many healthcare organizations currently utilize so that data can be brought together with the plethora of new information coming forth during this pandemic.

- Quick and easy to implement: can be stood up in one day
- Mobile ready
- Secure: Run on Appian's HITRUST-certified and HIPAA-compliant cloud
- Full transparent audit trails
- Easily allocate resources
- Dynamic Case Management to empower employees
- End-to-end real-time visibility
- Streamline and automate patient pathways with RPA, workflow, Case Management, and AI
COVID-19 Command and Control

GUIDING COMPLIANCE AND CONTROL DURING TURBULENT TIMES

In the wake of the COVID-19 pandemic, Appian has been working with numerous major health organizations to provide quality patient care, and push forward to the next steps to combat this virus.

Bexley Health Neighbourhood Care (BHNC) launched a “COVID-19 Command and Control - Patient and Workforce Tracker” application on the Appian Low-code Automation Platform in just under one week. Bexley’s Appian-based application automates and streamlines compliance with government mandates and new national guidance. These requirements are designed to protect 1.5m vulnerable people and those acute patients being discharged, when clinically safe to do so, into care and treatment environments outside of acute care facilities. The application also safeguards frontline healthcare staff and facilities and supports peer-to-peer staff assistance.

A top-10 healthcare provider in the US built an Appian application for their physicians to submit their COVID-19 patients for clinical trial treatments with a new drug. The pharmacologic has limited availability, so the firm is managing the patient intake and approval process using Appian. The health system independently built their application in just 24 hours and now have deployed it to thousands of clinicians and all of their medical centers.

HEALTHCARE ORGANIZATIONS TRUST APPIAN:

Appian

Appian provides a low-code automation development platform that accelerates the creation of high-impact business applications. Many of the world’s largest organizations use Appian applications to improve customer experience, achieve operational excellence, and simplify global risk management and compliance.

For more information, visit www.appian.com