



Appian For UK Healthcare: Resource and Care Coordination

A NEED TO BE PROACTIVE

Healthcare organisations have a lofty mandate to manage and coordinate staff, facilities, assets, inventory, and patients across their enterprises.

Managing high-demand situations, such as those in the wake of the recent pandemic, creates new challenges for healthcare providers. Without proper planning, extreme fluctuation in patient volumes can put a strain on the resources required to deliver patient care, and slow and inaccurate reporting can reduce the visibility of resource availability and prioritisation. Also, with still such a heavy reliance on manual paperwork, including patient records, this can lead to a lack of cross-organisational communication and collaboration. Inefficient care coordination will also be impacted, thereby negatively influencing patient experiences and outcomes.

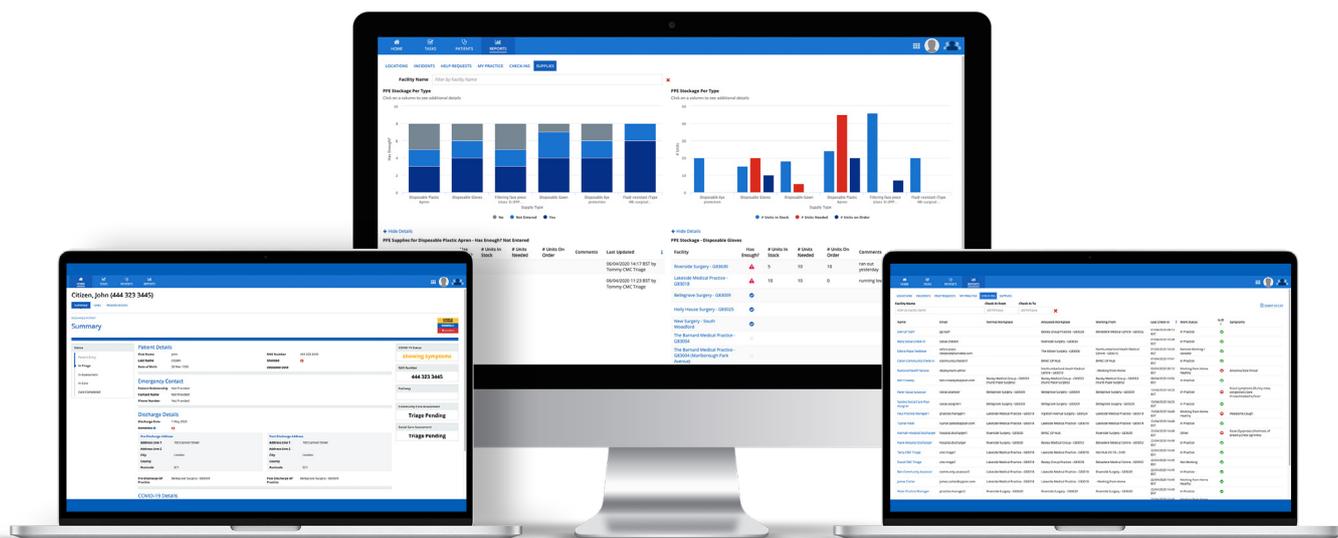
ADOPT A SOLUTION AT SPEED IN TIMES OF NEED

Providing the best possible care requires organisations to be proactive for their care coordination needs, including cross-organisational status visibility and coordination, multiple stakeholders, effective resource allocation, and capacity planning.

With Appian, necessary logistics can be managed in a transparent and timely manner through the patient journey with a continued care plan for each patient. Our platform allows this journey to be fully digital and automated. All orchestration can also be continually monitored and reported on, to have visibility of demand, supply, service levels and financial reporting.

Appian's low-code automation platform allows for all of this and more with end-to-end visibility for care coordination, using case management and automation to manage resources and process patients through the appropriate pathways.

Appian provides healthcare organisations with a solution that is quick and easy to adopt, integrates with existing legacy systems, and can hit the ground running with front line staff delivering care.



SPEED, SIMPLICITY AND SCALABILITY



Deployed in less than a week
for managing resources and patients.



Appian cut the triage process to appointment
from 2-5 days to instant, self-serve scheduling.

Trusted by Leading Healthcare and Public Sector Organisations



STREAMLINE OPERATIONS AND IMPROVE PATIENT OUTCOMES

The Appian solution enables all health, community, social care workers, and even patients themselves to have secure access to process discharge, triage, care planning and care delivery.

THE APPIAN SOLUTION

Proactively Manages, Monitors and Empowers Staff

- Daily staff status check-ins for health and availability
- Ability to report incidents related to staffing, facilities, and suppliers.

Full transparency for a single view of the customer

- Ability to log site criticality/pressure status and resource levels
- Central hub visibility of supply and demand and enabling prioritisation of resources

Streamlines & Automates Patient Pathways

- Digitised patient records
- Dashboard visibility of patient volumes and the number of patients at each stage
- Coordination and collaboration across multiple teams involved in patient care
- Providing practitioners with the ability to:
 - Allocate the correct pathway, follow-ups, care plan and assessments if required
 - Record assessment requirements and allocate care
 - Tailor care plans and set appointments
 - Record care given, while in the field
- Streamlining of the patient journey from Hospital to Home with unified patient records and automated task routing, from Discharge Assessment, Triage, Pathway Allocation, Assessment to Care.

Includes Command Centre Insights

- A unified dashboard to manage operations across the healthcare organisation
- Real-time status tracking of inbound demand and supply
- Automatic tracking and reporting to enable good governance
- Fully transparent audit trails, providing greater visibility of process pinch points and accountability
- Conduct ongoing screenings, case management and utilisation management reviews to ensure quality
- Manage and escalate exception cases where necessary

THE APPIAN PLATFORM

Mobile ready:

- Build-once, deploy-everywhere, apps that work as expected on any device
- Allow front line staff to spend more time with patients instead of in front of a computer screen or form filling

Unified & integrated:

- A single interface with zero-code integrations – no data migrations
- A unified view of patients' case
- Collaboration enabler between agencies
- Integrate with legacy core and other third-party systems

Full-Stack automation:

- Only Appian combines RPA, workflow, decision rules, AI and case management
- Utilise Appian RPA and Google AI for free
- Manage existing bots with Appian Robotic Workforce Manager
- Easy Intelligent Document Processing (IDP) for digitising paper patient records

Quick, easy, flexible & scalable:

- Accelerate time to market: 20x faster to develop and deploy with Low-Code
- Visual drag-and-drop and point-and-click design tools
- Go from idea to innovation in just three steps with Appian Quick Apps
- Pre-built connectors and easy-to-configure APIs result in faster integration than you ever imagined
- Track, analyse and adapt to market demands, regulatory changes, and anything else that may come your way

Worry-free:

- Secure, scalable, reliable, compliant and governed
- HITRUST-certified cloud
- HIPAA-compliant cloud
- ISO-certified cloud

Realise the benefits of Appian to transform UK Healthcare. Learn more at:
[appian.com/Resource-Care-Coordination](https://www.appian.com/Resource-Care-Coordination)

Appian

Appian provides a low-code automation platform that accelerates the creation of high-impact business applications. Many of the world's largest organisations use Appian applications to improve customer experience, achieve operational excellence, and simplify global risk management and compliance

For more information, visit www.appian.com/healthcare