

Investigative Case Management

- Allowing the ability to develop custom applications on a COTS platform
- Robust artifact and archival capability for long term case data storage
- Flexible integration framework for inter and intra agency collaboration
- Mobile Access and offline capabilities allow work to be performed in the field

Investigations for federal agencies come in a multitude of contexts, scales, and scopes. In its vast breadth, the government is responsible for everything from law enforcement and background investigations to regulatory compliance and government auditing functions. In many instances packaged applications have been developed by industry to address very specific challenges faced by government agencies. The issue has been that many packaged applications force government into performing an investigation process the way a particular vendor implements a solution.

Some Government agencies have tried to address this by heavily customizing packaged applications to meet their specific agency needs, oftentimes at tremendous cost and with significant risk. These customizations ultimately come with significant downsides: customizations to packaged software either can't be upgraded, or agencies are locked into working with a small subset of developers who understand what was delivered. What many agencies are finding out is that there are new ways of doing software development that essentially provide the ability to build custom applications to address their specific needs, while reaping the benefits of a COTS application development platform.

ENTER THE APPIAN PLATFORM FOR INVESTIGATIVE CASE MANAGEMENT

Appian's Investigation Case Management Module extends the capabilities of Appian's Case Management Framework, providing stakeholders what they need, when they need it, and the ability to share information in real-time as needed.

Appian is a business process management (BPM) driven application platform that allows all data gathered during an investigation to be stored within the application and easily accessible by our Records feature. Records allows agencies to integrate data from multiple data sources, collect attachments, and store audit history while performing any task.

Utilizing the data in Records, government agencies can take advantage of Appian's business roles and workflow features to

make sure all stakeholders perform their actions in a consistent manner, and are only accessing the items they have permission to view. Appian internal reports functionality collects data that provides transparency into the various processes that can be shared internally and externally as required, providing real-time status to all those involved during an active investigation.

The Ability to Adapt on a Dime: Appian's Flexibility For Various Investigations

Appian provides the most flexible solution available for meeting the needs of government regulators during investigations. Appian's BPM platform unites all data, processes, and collaborations in one environment, accessible on any mobile



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device through a simple social interface. This solution allows agencies to combine data from multiple systems, data sources, and workflows into a single view of the process.

As a leading Case Management vendor, Appian software is distinct from traditional Case Management vendors in that it provides all of the following aspects:

- Mobile access on any device, online or offline
- Real-time access to data
- A cloud-based application platform
- FedRamp Certification on the Appian Cloud

APPIAN FOR FEDERAL AND DOD INVESTIGATIONS

Appian delivers a platform for Federal and DoD Investigative Case Management that unifies powerful capabilities:

Business Process Management: Recognized as the leading platform for BPM.

Dynamic Processes: Handle dynamic and ad hoc tasking required to ensure compliance.

Complete information: Unify all information on any topic and view it in a single, drillable report.

Business Rules: Create and manage business rules to allow bounded flexibility for Investigators.

Collaboration: Take advantage of inter and intra agency knowledge sharing with social collaboration that helps complete work faster.

Native mobility: Launch on any device so action may be taken anytime, anywhere.

Low-code: Use drag-and-drop, point-and-click design to launch applications, fast.

FOCUS ON IMPACT

- Automate core processes
- Unify all data
- Get instant analytics
- Become mobile
- Build powerful applications
- Adapt to continual change
- Adhere to regulations

FOCUS ON CAPABILITIES

- Point and Click Application Design
- Agile Delivery
- Native Mobility
- Business Process Management
- Document Management
- Dynamic Business Rules
- Complex Approval Routing
- Role-based Security
- Real-time Reporting

FOCUS ON REGULATORY AND STATUTORY COMPLIANCE

- Centralize information into one complete record of the process
- Integrate with legacy systems and databases to provide data to inform process
- Provide audit traceability for every action
- Go Cloud First with Appian's FISMA Moderate cloud offering
- Store Content from multiple sources in one easy to access interface

Appian

Appian provides a low-code automation platform that accelerates the development of mission systems. Many of the world's largest corporations, government and defense organizations trust Appian applications for their investigation, regulatory, compliance, case management, and workflow applications.

For more information, visit [Appian Government Solutions](#)