The Appian Robotic Workforce Manager (RWM) delivers increased automation governance for maximum ROI. RWM enables your automation Center of Excellence (COE) to manage Appian bots and process automation, as well as third-party RPA bots across the enterprise.

RWM allows you to align people, digital workers, and processes from the start with powerful planning and deployment capabilities, increasing automation scale throughout your organization.

The Robotic Workforce Manager is made of two components: **Control Center** and **Automation Planner**.

**Control Center**

Data-driven insights about digital workforce operations, and greater self-service for business users.

- **Unite people with RPA** tasks for greater automation.
- **Start and schedule bots and workflows** and receive alerts when failures occur.
- **Centrally manage exceptions** from web or mobile.
- **Monitor all bots and automated process** with real time analytics and dashboards.
- **Improve process SLAs** by assigning tasks to the right person, at the right time.
Automation Planner

A central location to manage all task and process automation activities.

- Govern Appian RPA bots, workflows, and third-party RPA.
- Collect and prioritize automation requests from across the enterprise.
- Manage and track all automation activities from request to completion.
- Conduct impact and value analysis for RPA and workflows.
- Use the AI Recommendation Engine to enhance enterprise automations.

Deliver scalability, visibility, governance, and control over the digital workforce while empowering line of business users with greater self-service capabilities.

Appian provides a low-code automation platform that accelerates the creation of high-impact business applications. Many of the world’s largest organizations use Appian applications to improve customer experience, achieve operational excellence, and simplify global risk management and compliance. For more information, visit appian.com/RWM