

Reopening is just the beginning: **How to handle COVID-19 cases in the workplace.**

To keep your workplace safe during the COVID-19 pandemic and beyond, you must be prepared to respond to any scenario. The U.S. Centers for Disease Control and Prevention (CDC) recently released recommendations* on how organizations should use case management solutions to handle coronavirus exposures, positive COVID tests, and even clusters of positive tests.

Case management solutions help protect your workforce in three key ways:

1



Rapidly manage a collection of cases.

Every positive COVID test and possible exposure could result in a dozen or more incidents to address. When you have a COVID case in your workplace, start by identifying every employee and facility that may have been exposed. The affected worker, every person they were in contact with, and every place they visited will each have a separate “case” to investigate and manage. Case management helps you quickly track and respond to several cases at once.

2



Reduce risk by automating where you can.

An automated workforce safety solution with roots in case management is powered by business rules. By standardizing a complicated, high-stress situation like a COVID-19 incident, dynamic case management tools help you react quickly and reduce the burden on case workers while protecting your employees and your organization.

3



Reassure your workforce with a personalized approach.

At a time when the stress and stakes have never been higher, it is critical that employees know you have their best interests at heart. Case management gives you the control and flexibility you need so you can respond uniquely to each case. Workers feel more confident in your approach and more satisfied with their jobs, which helps you retain good employees.

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That's the power of Appian Workforce Safety.

Appian Workforce Safety is your response hub to manage COVID-19 in the workplace. You get contact tracing, incident case management, health monitoring, COVID testing, and facility management all in one place. Leading companies such as Volkswagen Group of America, Garmin, and Univision trust Appian to help them reopen quickly and stay safe.

Learn more at:
[Appian.com/Workforce-Safety](https://www.appian.com/Workforce-Safety)