

Appian for Onboarding

Automate onboarding workflows to reduce cycle times while enhancing stakeholder visibility.

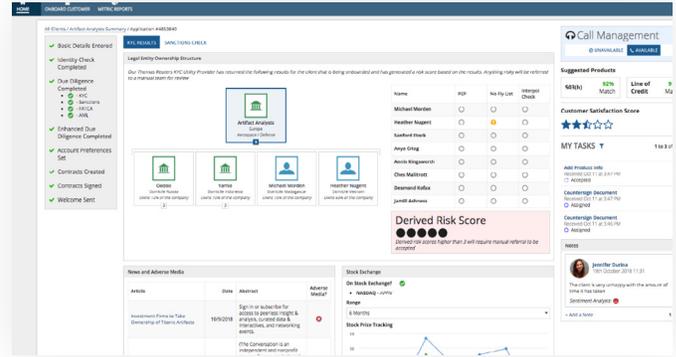
Complexities of onboarding.

Onboarding is a complex process for organizations with many different workflows and cross-team hand-offs to appropriately route and fulfill requests. Depending on who or what is being onboarded and the objective at hand, there are different rules, approvals, department interactions, and systems the onboarding setup process touches.

Additionally, with the many systems involved in the end-to-end process, there are often manual, error-prone activities that take place in email and spreadsheets to track status and reconcile data that leads to inefficiencies and gaps.

Automate across onboarding types.

- Employee and contractor onboarding.** Onboard employees and contractors quickly with automated workflows. Improve HR team effectiveness to ensure a quality experience and faster time to productivity for new hires.
- Supplier and vendor onboarding.** Streamline the workflow around vendor qualification and performance measurement. Gain improved visibility throughout to ensure reduced onboarding cycle times.
- Customer onboarding.** Provide a centralized mechanism to onboard new customers that spans across systems and activities. Deliver a seamless experience for both customers and employees.
- Product onboarding.** Ensure efficient workflows, communication, and data updates around onboarding new product categories, changing product SKUs, and modifying prices & promotions.



Gain real-time visibility to effectively manage onboarding steps across intake, identity check, due diligence, account settings, and system updates.

Deliver a seamless onboarding experience.

- Reduce onboarding cycle times.**
 - Automate complex workflows, incorporating business rules and actions.
 - Ensure clear handoffs and notifications across teams involved to meet SLAs.
 - Identify bottlenecks proactively to mitigate and handle any exceptions that arise.
- Improve visibility across onboarding steps.**
 - Monitor progress throughout the onboarding journey, from intake, information gathering, and approvals, to close.
 - Track all requests and responses so nothing gets missed or stalled.

- **Provide a seamless user experience.**
 - Implement a single user interface across systems and processes with customizations to align with different role responsibilities.
 - Receive intelligent recommendations to prioritize and automate onboarding tasks.
 - Quickly modify interfaces and workflows to address changes in business processes and onboarding requirements.
- **Ensure compliance and reduce risk.**
 - Maintain user history, audit trail, and checkpoints to ensure compliance across regulations.

Leading organizations trust Appian for onboarding.

A **large food service distributor** implemented an intuitive vendor onboarding solution that validates data, integrates with several existing systems, and provides visibility and auditability throughout. Teams can now efficiently work together around requests to ensure a streamlined vendor experience.

University of South Florida has created a student onboarding portal that centralizes 40+ onboarding data points to provide transparency to students throughout the enrollment process. It also provides staff a way to process, manage, and follow-up with students. The application onboards over 5,000+ new students each semester.

A **top finance company** consolidated 20 legacy systems into a single automated customer onboarding solution, in half the time expected. With the Appian application, customers are onboarded 20% faster and regulatory compliance assurance has improved by more than 80%.



With Appian, we are able to blend enterprise innovations such as agile delivery and mobile enablement to make the student experience at USF as easy as possible.

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Learn more at appian.com
Contact us at info@appian.com