Appian Portals
The front door to your applications.

Appian Portals helps you create engaging experiences that improve your interactions with customers, partners, and external stakeholders. With low-code you can quickly build secure applications that don’t require external users to log in to engage with you, like requesting a quote or scheduling an appointment.

Portals for all industries.
• Public sector. Apply for grants, check tax refund status, apply for or renew passports, report incidents, and review public records.
• Financial services. Onboard customers, process issues like SEC whistleblower reports, capture survey feedback, and receive mortgage forbearance requests.
• Healthcare. Onboard new patients, verify contact information, report incidents, request appointments, find doctors, and sign up for vaccine registration.
• Insurance. Request a quote, report a claim, and confirm contact information.
• Utility. Self-register, report service outages, and check outage statuses.
• Education. Schedule a university visit, find a degree program, check credit transfers, and confirm contact information.

How it works.
Use visual low-code design tools to create scalable and secure self-service experiences. This allows your external users to receive a unified experience and interact with your organization without creating an account or logging in.
A fast, easy, and reliable way to connect with external users.

- **Connect with external users and prospects.** Easily design engaging and intuitive experiences that connect your audiences directly into your organization’s workflows without requiring them to log in.
- **Accelerate development.** Build custom low-code portals much faster than with traditional high-code development methods.
- **Streamline management.** Design, publish, and manage custom portals easily with an intuitive user experience that connects to your existing workflows and databases.
- **Achieve peace of mind.** Use secure, reliable Appian Portals to automatically scale to meet fluctuations in demand. By leveraging the security of the Appian Low-Code Platform, you’ll be covered on a number of fronts, such as SOC 2 compliance, encryption, and data security.

Convenient, secure, and scalable.

- **One unified platform.** Build end-to-end experiences using a unified platform that connects your data, customers, partners, and external stakeholders to your Appian workflows without disruption, integration challenges, or the need for specialized skills.
- **Scalability.** You don’t need to worry about computing resources to meet fluctuating site demand. Portals are deployed as independent microservices to scale up or down without affecting performance or platform stability.
- **Platform security.** Applications comply with stringent security requirements, including SOC 2. Integrate with your existing IT security and management tool set and include a set of policy and app settings that you control.

LiUNA! Feel the Power

- Built a public portal in two weeks with only one developer, saving nine months of development time.
- Saved two months of manual data entry and validation work—approximately 640 employee hours.

For more information, visit appian.com/portals.