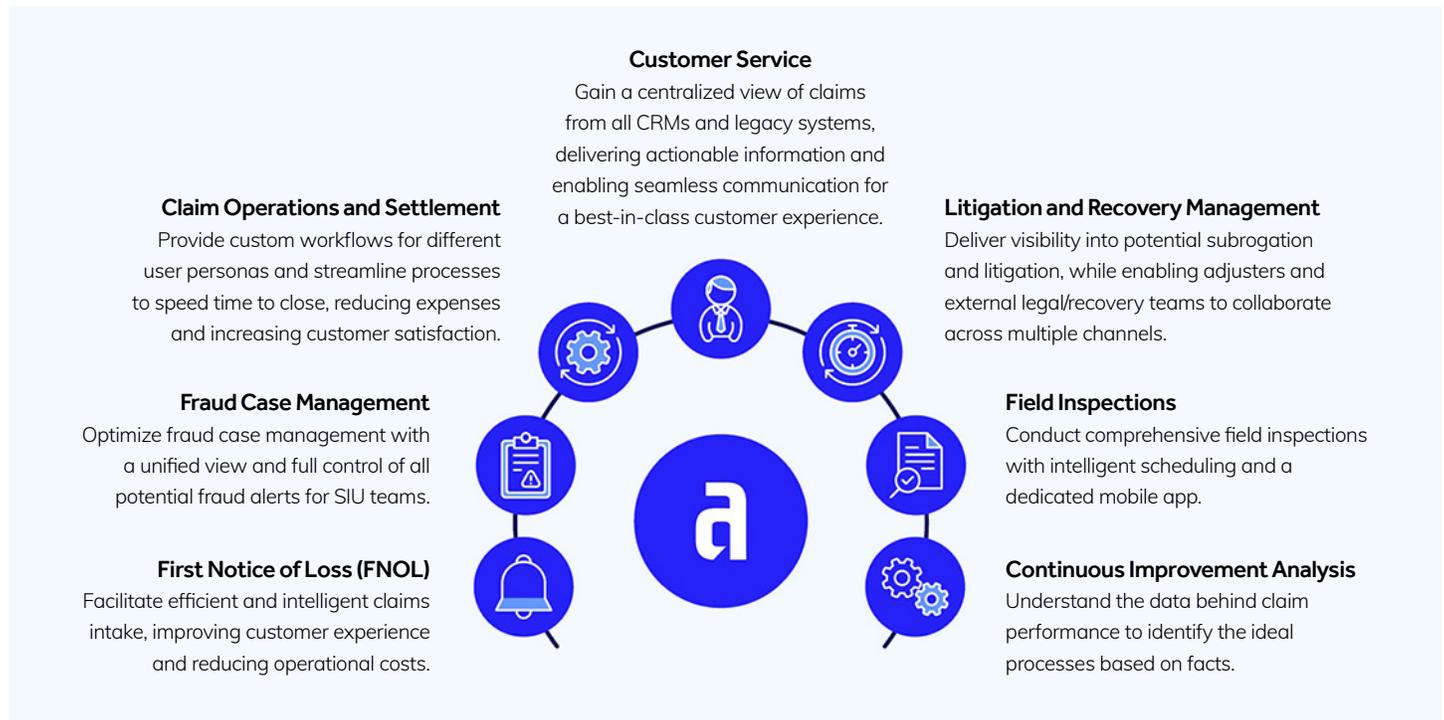




Appian for P&C Insurance

Connected Claims



Increasing straight-through processing is a business imperative.

When it comes to P&C claims processing, delivering an exceptional, personalized experience is the most crucial objective. And providing a touchless, digital-first claims experience requires agility and accuracy.

Claims operations teams are often challenged with manual document processing and juggling multiple systems that slow down the claims process. This often results in a poor customer experience, lengthy time to close, and increased costs. P&C insurers need a solution that helps them effectively manage their claims processes, mitigate claims

leakage, and improve straight-through processing. And they must be able to do all this while providing superior customer service and empathy during what is often a very stressful, emotional time for the policyholder.

Optimize claims management with low-code.

Built on the Appian Low-Code Platform and deployed on the Appian Cloud, Appian Connected Claims delivers a 360-degree view of each claim in an actionable dashboard of data from all claims and policy systems and third-party applications. This improves operational efficiency, reducing cycle times and increasing customer satisfaction.

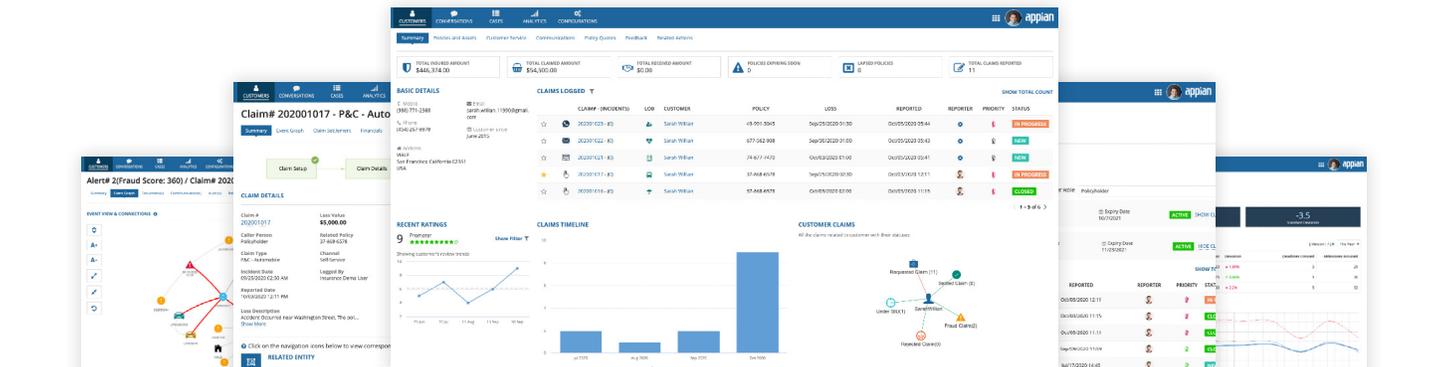
Modernize your claims processes—in weeks, not months or years.

- **Unify claims systems and data without migration.**
Gain full visibility into the claims life cycle with a dashboard that connects existing claims and policy systems, including Guidewire, Duck Creek, and Sapiens.
- **Optimize claims handling with intelligent automation.**
Leverage built-in intelligent document management to quickly capture and verify claims intake data. Then use robotic process automation to further drive efficiency and increase straight-through processing.
- **Dramatically reduce time and cost to implement.**
Leverage the speed and power of the industry-leading Appian Low-Code Platform to stay agile and rapidly adapt to changing market and customer demands.

Appian delivers value across the claims process.

Claims intake management. One of the largest independent claims management companies has developed an application for global claims intake process management, delivering 80% acceleration of claim uptake and 70% acceleration of invoice processing.

Insurance claims processing with AI. sachcontrol, a leader in property damages and fraud detection in property claims, partnered with Appian to improve claims and payment processing time. Using the Appian Low-Code Platform, sachcontrol was able to create a new insurance claims management solution for invoice verification and photo analysis using AI, ultimately helping them improve operational efficiency and achieve a 99.7% customer satisfaction level.



Leaders in Insurance Trust Appian



Learn more at appian.com/connected-claims

Contact us at info@appian.com