Appian Mobile: Field Operations Applications

Realize productivity everywhere, even when offline.

Enterprises across industries are digitizing processes with powerful business applications. Organizations like Ryder and Alabama Power have adopted mobile apps to digitize processes and increase field operation productivity. Today, 80% of field service organizations say they need mobile apps to improve efficiency and workforce speed and 44% say they need mobile to compete in the market.¹

The Appian Low-Code Platform makes it easy for organizations to rapidly build custom business applications, native mobile apps, and workflows that integrate data across your organization. Appian Mobile is part of the platform, making it easy for end users to automate and digitize processes from their mobile devices, even while offline and in the field.

Appian Mobile allows field employees to do all this and more:

- Take, manage, and fulfill customer orders.
- Map and track field route.
- Track shipments and deliveries across the supply chain.
- Complete field inspections and audits.
- Provide real-time work order scheduling.
- Conduct service tasks for assets and infrastructure.
- Check inventory at stores and warehouses.

Appian Mobile enhances user experience and increases productivity:

- **Fast development.** Build once and deploy anywhere. Any application built with Appian is instantly mobile-ready across all devices with no additional cost or added work.

- **Offline usage.** Complete tasks from your mobile app while offline. Tasks completed when offline are queued locally and automatically synced to the server when reconnected.

- **Native experience.** Deliver native experiences in your mobile app, like camera access, geolocation, signature capture, file uploads, voice-to-text entry, push notifications, and more.

- **Custom branding.** Customize your mobile app and user interface with your branded logos, colors, fonts, layouts, icons, and splash screens.

- **Top-grade security.** Comply with stringent security requirements, control app settings with a rich set of policy controls, and integrate with your enterprise IT security and management toolset.

- **Future-proof system.** Support phased implementations, starting with key projects and growing exponentially to achieve longer-term modernization objectives.

### Appian Mobile in the field.

- **Loblaw**
  - $1M+ saved by eliminating paper-based processing with an app that improved the dispatch process, speeding up delivery time.

- **T-Mobile**
  - Twenty-two mobile applications developed and deployed in four years across the US to support complex network provisioning and tower site selection processes for field operation employees.

- **Ryder**
  - 50% reduction in transaction time with a mobile app and digital signature feature that streamlines renting, returning, and dispatching vehicles.

- **Alabama Power**
  - 1,200% increase in financing with a mobile app that streamlines the entire loan financing process for allied field technicians and customers.

- **renewables powered by nature**
  - $100 million in turbine issue costs saved in the first nine months of implementing a dynamic case management solution with mobile capabilities to manage remote wind farms.

For more information, visit [appian.com](http://appian.com).